

[Translation]

August 5, 2022

To whom it may concern

OUTSOURCING Inc.

Commencement of Consignment of  
“The Nippon Foundation Admission-Free Phone Interpreter Service for Ukrainian Evacuees”

Regarding the announcement made on April 19, 2022, “Notice of the Establishment of an Admission-Free Phone Interpreter Service for Ukrainian Refugees,” the Company hereby announces that it has accepted the entrustment of The Nippon Foundation, and largely updated its service as “The Nippon Foundation Admission-Free Phone Interpreter Service for Ukrainian Evacuees” beginning August 5, 2022, as per the details below.

*Particulars*

The Nippon Foundation provides numerous support in Japan, such as financial assistance for Ukrainian evacuees (travel expense, daily living expense, and home furnishing expense) and the "Grant program for NGOs supporting evacuees from Ukraine.”

According to the Nippon Foundation's survey of evacuees from Ukraine, many of the evacuees have problems in "communicating in Japanese." In order to provide further support, the Company has accepted the entrustment of “The Nippon Foundation Admission-Free Phone Interpreter Service for Ukrainian Evacuees.” Considering an environment and time zone that is more accessible to Ukrainian evacuees, the call service will be available every day from 8:00 a.m. to 8:00 p.m. JST including weekends and holidays. Interpreters and Japanese operators will accept consultations on daily life in addition to general interpretation support.

The Company provides human resource services globally in 38 countries and regions under its corporate principles, “enhancing the quality of life of everyone around the world by eliminating inequalities in working conditions and creating truly motivating workplaces.” The Company’s subsidiary, OTTO in the Netherlands, has six offices in Ukraine, and employs 3,000 Ukrainian personnel.

Amid the expected prolonged crisis in Ukraine, the Company is one of few companies in Japan that is responsible in holding Ukrainian colleagues, to deliver sustainable humanitarian assistance. For this reason, the Company has been providing an Admission-Free Phone Interpreter Service for Ukrainian Evacuees.

[The Nippon Foundation Admission-Free Phone Interpreter Service for Ukrainian Evacuees]

-Telephone Number: 050-5806-9641

-Service Hours: 8:00 a.m.-8 :00 p.m. JST (including weekends and holidays)

-Available Languages: Japanese, Ukrainian, Russian, and English

-URL: <https://www.press-osi.com/report/20220405/>

In this initiative, The Nippon Foundation will establish the call center, and it will be operated by the Company's group companies, ORJ INC., which provides services to foreign workers in Japan, and OUTSOURCING Communications Co.,Ltd., which conducts contract business such as call center operation.

This support program is available not only for Ukrainian evacuees and their related parties, but also for the local governments, companies, organizations, etc., that have accepted or are planning to accept them.

The Company would like to express its heartfelt sympathy to those who are in a difficult situation due to the prolonged situation in Ukraine. Through this support activity, the Company hopes that the "circle of support" for the people of Ukraine will expand, and that the peaceful days in which the people can spend their lives in peace will return as soon as possible.