

[Translation]

July 20, 2022

To whom it may concern

OUTSOURCING Inc.

### **Notice of Cooperation in Supporting Mental Health Care for Ukrainian Evacuees**

Concerning the announcement on April 19, 2022, “Notice of the Establishment of an Admission-Free Phone Interpreter Service for Ukrainian Refugees,” the Company hereby announces that it has decided to cooperate in supporting the mental health care for Ukrainian Evacuees that NPO MAIKEN implements (hereinafter referred to as "MAIKEN") from the middle of July, as per the details below.

#### Particulars

The Company provides human resource services globally in 38 countries and regions under its corporate principles, “enhancing the quality of life of everyone around the world by eliminating inequalities in working conditions and creating truly motivating workplaces.” The Company’s subsidiary, OTTO in the Netherlands, has six offices in Ukraine, and employs 3,000 Ukrainian personnel.

Amid the expected prolonged crisis in Ukraine, the Company is one of few companies in Japan that is responsible in holding Ukrainian colleagues, to deliver sustainable humanitarian assistance. In cooperation with MAIKEN which implements the mental health care support, the Company provides an Admission-Free Phone Interpreter Service for Ukrainian Evacuees.

Information: Admission-Free Phone Interpreter Service for Ukrainian Evacuees

URL: <https://www.press-osi.com/report/20220405/>

MAIKEN has been implementing consultations for testing, general medical, mental health care and psychology with experts on endemic diseases of Latin Americans in Japan. In response to the COVID-19 crisis, MAIKEN has been carrying out consultations from all over Japan via a hybrid system such as face-to-face and online interviews, and these experiences can be certainly leveraged to deliver mental health care to Ukrainian evacuees.

Presently, a serious shortage of Ukrainian interpreters in Japan has been an issue in supporting Ukrainian evacuees. In response to this, the Company decided to provide interpretation service collaborating with the call center for the mental health care consultation and medical consultation events which will be implemented by MAIKEN. The Company aims to assist in resolving problems such as health and mental anxiety that Ukrainian evacuees have, in order to give a support program to create a place where they can live with peace of mind.

This support program is available not only for Ukrainian evacuees and their related parties but also for the local governments, companies, organizations, etc., that have accepted or are planning to accept them.

The Company would like to express its heartfelt sympathy to those who are in a difficult situation

due to the prolonged situation in Ukraine. Through this support activity, the Company hopes that the “circle of support” for the people of Ukraine will expand, and that the peaceful days in which the people can spend their lives in peace will return as soon as possible.